

Trading Terms and Conditions

- All Sanfilippo Children's Foundation goods and services ("Products") are supplied on these terms and conditions.
- Products may be purchased upfront by the Customer or provided on consignment. Alternatively 'Candle drive' orders may be placed, minimum order applies.
- Orders can be made online or via email.
- Product orders will be dispatched by mail. Anticipated delivery for orders is between 3-5 business days in metro areas. Longer waiting periods may apply during peak periods or to rural areas or territories.
- Product orders may be dispatched throughout Australia.
- Return of unsold Product is at the Customer's own expense unless covered under *Upfront Refunds for Upfront Payment of Products*.

Upfront purchase conditions

- The Customer purchases Products at the price quoted. Prices quoted are in Australian Dollars (\$AUD) and are subject to change without notice.
- All online upfront orders must be paid by a valid credit card, cheque or bank transfer within 30 days of goods being dispatched.
- All upfront orders will be processed through our approved banking systems.
- The Products remain the property of Sanfilippo Children's Foundation until time of sale to the Customer.

Upfront Refunds for Upfront Payment of Products

- Refunds will be issued on product that is damaged or defective; which are not otherwise in accordance with the Customer's order; or which by law may otherwise be returned to Sanfilippo Children's Foundation office at no cost to the Customer.
- Refunds will not be offered for change of mind or after 14 days of receipt of delivery unless a return authorisation is obtained from Sanfilippo Children's Foundation.
- Notwithstanding these provisions, Sanfilippo Children's Foundation will not accept a return Product where the Customer has caused the Product to become unmerchantable or failed to take steps to prevent the Product from becoming unmerchantable or the product has become damaged by abnormal use whilst in the possession of the Customer.

Consignment order conditions

- The Customer orders Products at the price quoted. Prices quoted are in Australian Dollars (\$AUD) and are subject to change without notice.
- No consignment order shall be binding until accepted by Sanfilippo Children's Foundation office and future nominated payment details confirmed. Sanfilippo Children's Foundation reserves the right to accept any order in whole or in part.
- Sanfilippo Children's Foundation reserves the right to charge for delivery of the Products at any time, notwithstanding that it may not have previously done so. Administrative fees may also be imposed for orders under certain dollar values.
- The Customer acknowledges that the Product may present a safety hazard to children and will not give Products away, free of charge or other to children. The Customer will adhere to age guidelines and safety instructions printed on relevant products. The Customer will ensure that the Products are stored and displayed in a safe place and will keep Products in saleable quality at all times.
- A Little Tin Of HOPE is a fundraising activity for the Sanfilippo Children's Foundation, ABN: 16 165 855 470
- For further information, please contact Sanfilippo Children's Foundation on 1800 664 878.